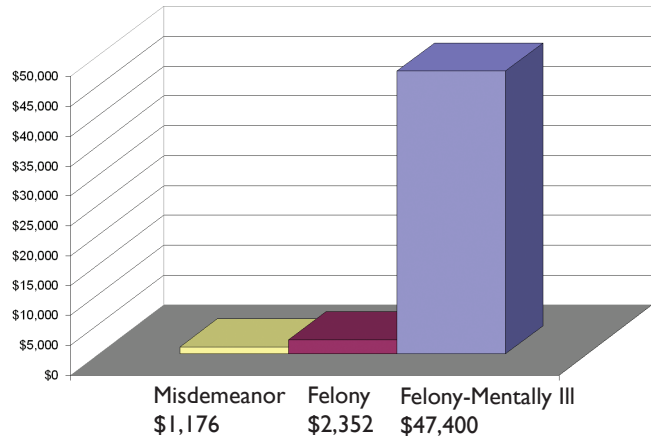




**Councilmember Pete von Reichbauer**  
 Metropolitan King County Council  
 516 Third Avenue, Room 1200  
 Seattle, WA 98104-3272

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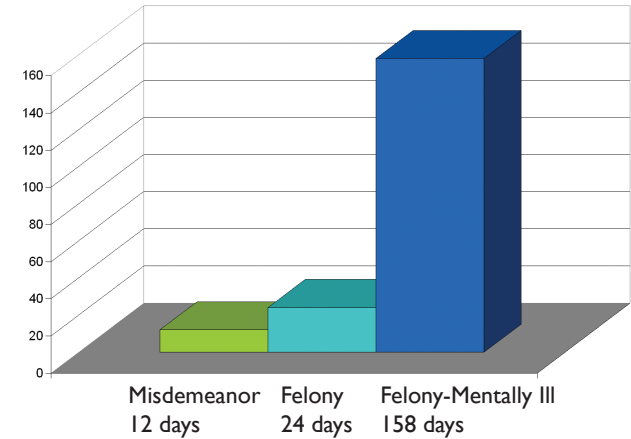
**Average cost of a stay in King County jail\***



\* Based on 2006 estimated data for inmates who remain in jail more than 72 hours. Misdemeanor and felony cost per day is \$98. Felony-mentally ill cost per day is \$300.

An individual booked into the King County Jail on a criminal charge or conviction will stay for an average of 20 days. Someone with a mental illness booked on an identical charge will spend an average of 158 days in jail, often waiting for a competency evaluation that may take months.

**Average length of a stay in King County jail\***



\* Based on 2006 estimated data for inmates who remain in jail more than 72 hours.

On June 25, 2007 the King County Council held a meeting at the Shoreline Conference Center to discuss the Mental Illness and Drug Dependency Action Plan. This plan would implement a county-wide effort to support programs that divert people suffering from mental illnesses and chemical dependency away from jail cells and into proper treatment facilities.

Dear Friend:

A neighbor has an unsightly junk vehicle parked on their property...  
 A septic system has failed and a foul odor lingers in the air...  
 A dangerous or loud neighborhood dog won't stop barking...

What can you do about it? You've heard that your local government can assist you, but who should you contact within government?

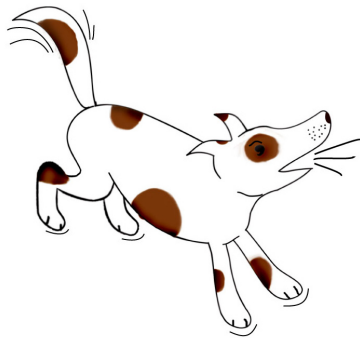
This brochure provides you information and answers to some of the most frequently asked questions my office receives.

If you would like to receive an online version of this brochure that includes helpful web links, please visit my webpage at [www.kingcounty.gov/vonReichbauer](http://www.kingcounty.gov/vonReichbauer) and click on "sign up to receive my Government Services FAQ."

I hope this guide provides you with information that can help resolve local issues in our community. If you are concerned about the service you receive from any government agency or have any additional questions or concerns, please contact my office at (206) 296-1007.

With best wishes,

Pete von Reichbauer  
 (von-Rite-bow-er)  
 King County Councilmember  
 August 2007



**Code Enforcement**

King County	(206) 296-6600
Auburn	(253) 931-3090
Federal Way	(253) 835 2617
Algona	(253) 833-2741
Pacific	(253) 929-1110
Milton	(253) 517-2740
Kent	(253) 856-5409
Covington	(253) 638-1110 ext. 3276
Enumclaw	(360) 825-3593
Black Diamond	(360) 886-2560
Maple Valley	(425) 413-8800

**Police Non-Emergency**

King County	(206) 296-3311
Auburn	(253) 931-3080
Federal Way	(253) 835-6700
Algona	(253) 833-2743
Pacific	(253) 929-1130
Kent	(253) 856-5800
Milton	(253) 922-8735
Covington	(206) 296-3311
Enumclaw	(360) 825-3505
Black Diamond	(253) 631-1012
Maple Valley	(206) 296-3311

**There is a loud or dangerous animal in my area, who should I contact for help?**

Complaints about barking dogs or other nuisance animal noises can be submitted by calling (206) 296-PETS (7387), ext. 24. The phone hours are Monday to Friday, 8:30 am to 5:30 pm. When you call to submit a complaint, please be prepared to provide the following information:

- Your name, phone number, and address.
- The name and address of the owner of the noisy animal.
- A description of the animal(s) causing the noise.

How can I get rid of a vehicle that was abandoned in my area?

Write down the description (color and make), license number and approximately how long the vehicle has been there. It is important to record where the vehicle is located (see below), because that determines which department you need to call.

If the vehicle is on the side of the road or curbside: Unincorporated King County: call the 24-hour Abandoned Vehicle Hotline at (206) 205-0969 or the Sheriff’s non-emergency number at (206) 296-3311.

Federal Way	(253) 835-2617 or (253) 835-6775
Auburn	Chuck Joiner (253) 804-5030 or Mike Dunbar (253) 804-5094
Algona	(253) 833-2743
Pacific	(253) 929-1100
Milton	(253) 922-8735
Kent	(253) 856-5409
Covington	(253) 638-1110 ext. 0
Enumclaw	(360) 825-3505
Black Diamond	(360) 886-2560
Maple Valley	(206) 296-7483

If the vehicle is on the traveled portion of the road: Call the Sheriff’s non-emergency number at (206) 296-3311 or your local city’s police non-emergency number

If the vehicle was abandoned on your property: Call Marilyn Nelson, King County Junk Vehicle Inspector (206) 296-4437 or your local city’s code enforcement department.

If the vehicle is on private property that someone else owns in unincorporated King County, contact King County Code Enforcement at (206) 296-6600 or your local city’s code enforcement department.

I live in unincorporated King County and heard that my neighborhood might be annexed into the city of Federal Way or the city of Auburn. How will this affect me?



Upon annexation, residents would receive their local government services (like police, building permits, etc) from their city instead of the county. School district boundaries are not affected by annexation.

King County is actively working with cities and unin-corporated residents to explore annexation options as part of the County’s Annexation Initiative. King County can help answer how existing services may be affected, while the cities of Federal Way and Auburn can discuss future services. If you have additional questions, please contact:

Federal Way	(253) 835-2607
Auburn	(253) 876-1997
King County	Elissa Benson (206) 296 3434

How do I report a pothole?

Unincorporated King County	(206) 296-8100 or toll-free at 1-800-KCROADS
Auburn	“Pothole Patrol” (253) 931-3048
Federal Way	(253) 835 2700
Algona	(253) 833-2741
Pacific	(253) 929-1110
Milton	(253) 922-8738
Kent	(253) 856-5600
Covington	(253) 638-1110 ext. 0
Enumclaw	(360) 825-5541
Black Diamond	(253) 631-0351
Maple Valley	(425) 413-8800

How do I report illegal dumping? (the improper disposal of appliances, furniture,

yard waste, tires, assorted waste and demolition debris)

King County	(206) 296-SITE (7483) or toll-free 866-431-7483
Federal Way	(253) 835-2617
Auburn	(253) 931-3090
Algona	(253) 833-2741
Pacific	(253) 929-1110
Milton	(253) 922-8743
Kent	(253) 856-5409
Covington	(253) 638-1110 ext. 0
Enumclaw	(360) 825-3505
Black Diamond	(360) 886-2560
Maple Valley	(206) 296-7483

I am concerned that a tree in the right-of-way could fall on my house. There are hedges that are overgrown and need to be trimmed, who do I contact?

King County	Road Services, 206-296-8100 or toll-free at 1-800-KCROADS
Federal Way	(253) 835-2700
Algona	(253) 833-2741
Pacific	(253) 929-1110
Auburn	Overgrown Hedges (253) 804-5094, Dangerous Trees (253) 931-3068
Milton	(253) 922-8738
Kent	(253) 856-5600
Covington	(253) 638-1110 ext. 0
Enumclaw	(360) 825-5541
Black Diamond	(253) 631-0351
Maple Valley	(425) 413-8800

I have a question about my voter registration or the King County elections process, who do I contact?

King County Elections	(206) 296-8683
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There is an issue with my neighbor’s or my own septic system, who do I contact?

King County Public Health	(206) 296-4932
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Do I qualify for the property tax exemption for seniors and how do I apply?

You qualify if your total annual income is \$35,000 or less and if you are 61 years of age or older, or you are retired because of physical disability, or if you are a widow or widower at least 57 years of age whose spouse had an exemption at the time of his or her death.

Documents showing your income must be provided for ALL taxable and nontaxable income sources whether the income is shown on a tax return or not. A physician signed disability statement or SSI letter is required if you are claiming a disability.

For additional information contact the Department of Assessments Exemption Unit at (206) 296-3920, or if you are out of the local calling area, 1-800-325-6165 EXT 6-3920.

What is the role of the County Ombudsman?

The King County Ombudsman investigates complaints concerning King County agencies. They investigate complaints that assert a County agency or employee is acting in a manner that is unfair, arbitrary, inconsistent, or contrary to law. The Ombudsman’s office recommends that citizens try to resolve their complaint with the agency before contacting their office and they offer some tips:

Write it down. Keep records of the contact you have with an agency.

Ask questions. Some good questions to ask: Why was my request denied? What law or policy applies? Was the law or policy applied consistently? What appeal process is available?

Be persistent. Find out if the agency needs any additional information from you that will help them better understand the problem, and diligently follow up.

To contact the King County Ombudsman call (206) 263-9242 or email ombudsman@kingcounty.gov.